

PRODUCT MAINTENANCE

Preventive Maintenance Plan



cleanslate UV
Experience life, safely.

Preventive Maintenance Plan

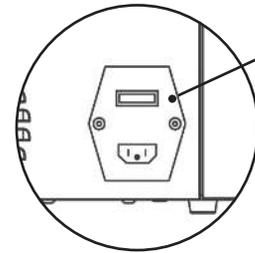
There are three areas of preventive maintenance required to keep the CleanSlate functioning properly.

They include:

- 1 **Physical cleaning** of the product (both external and internal), to ensure the CleanSlate remains an infection prevention hub
- 2 **Replacement of germicidal bulbs**, which power the UVC light that inactivates dangerous pathogens on your devices
- 3 **Replacement of gas springs**, which power touch free retrieval

1 Cleaning

Periodic cleaning of the CleanSlate is recommended to ensure the tray and the glass are free from dust and soil to maximize UV effectiveness. Ensure the power is turned OFF before cleaning the device.



ON/OFF Switch & Power outlet on rear panel

2-4 weeks

Internal

The internal tray and glass is recommended to be cleaned once every 2-4 weeks. This area is sanitized every time a cycle is run, but should be free of dust for optimal UV results.

To clean, turn OFF the device using the power switch on the rear panel. Dampen a microfiber cloth with water and use it to wipe the internal tray walls and the glass. If there is significant soil or bioburden on the glass, clean the glass using alcohol-based or bleach wipes before wiping down with a cloth.

External

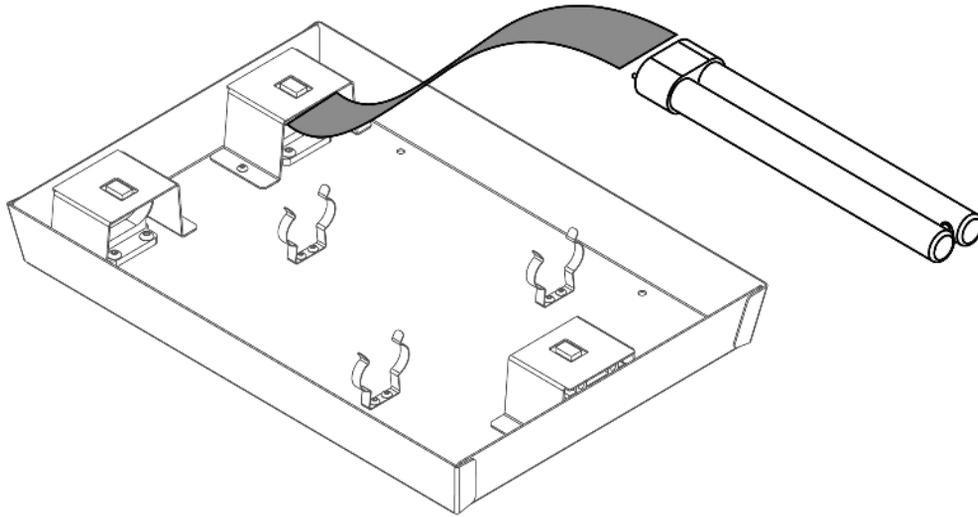
The external casings is recommended to be cleaned once every 2-4 weeks at minimum or as visible dirt and dust has built up.

External casings and front display screen can be cleaned using a damp cloth or commercially available cleaning solutions such as alcohol, bleach or hydrogen-peroxide based wipes. To clean the lid, turn OFF the device and close lid first to facilitate easy cleaning.

6-12 months

② Bulb Replacement

The germicidal bulbs must be replaced every 6-12 months depending on usage. The product will notify the users one month ahead of bulb change being required with a warning message and will cease to function after bulb life has expired. This is to ensure that the UV bulb power is strong enough to sanitize your devices effectively. When you receive the first warning message, please contact CleanSlateUV at support@cleanslateuv.com to order replacement bulbs.



The replacement process should take under 10 minutes. Please refer to the user's manual or bulb replacement manual for instructions, which will be sent with replacement bulbs.

18-24 months

3 Gas Spring Replacement

The internal gas springs are recommended to be replaced every 18-24 months. These are used to automatically open the lid after the sanitization cycle is finished, ensuring touch free retrieval of devices and preventing recontamination. If you notice the lid is not opening all the way, please contact CleanSlateUV at support@cleanslateuv.com for replacement parts.



The replacement process should take under 10 minutes. Please refer to the gas spring replacement manual for instructions, which will be sent with replacement gas springs.



If you see any error messages, please refer to Section C “Troubleshooting” in the user manual or contact us at support@cleanslateuv.com or **+1 (877) 553-6778 ext 2**

You can also scan the QR code for quick access to our support page or visit www.cleanslateuv.com/support